



All Weather Windows presents  
**FREQUENTLY ASKED QUESTIONS**  
for Canada's Greener Homes Grant

At All Weather Windows we know how important it is to have energy efficient windows & doors – so you can be more comfortable in your home while saving money. To help you navigate through the new federal grant program we have put together a few frequently asked questions. Please note that this information is currently available from the [Government of Canada](#) and may be subject to change.

**Q: What is the first step?**

**A:** Before you can book your evaluation, you need to register for the program. Most homeowners will register directly through the [Canada Greener Homes Grant](#) portal. Homeowners in Quebec will register through the [RenoClimat](#) program and homeowners in Nova Scotia will register through the [Home Energy Assessment](#) program. Homeowners in New Brunswick are also encouraged to apply through their [provincial](#) programs.

**Q: Who do I contact for a pre-retrofit EnerGuide evaluation?**

**A:** Once you register for the program you can search for approved evaluators using your postal code and selecting a service organization in your area. Once the request is submitted, you will be contacted by an energy advisor to set up an appointment and outline all the costs and timelines. After the pre-evaluation you will receive renovation upgrade report & homeowner information sheet with recommendations for improving your home's energy performance. The Canada Greener Homes Grant portal provides specific tips so that you know [what to expect and how to prepare for evaluation](#).

**Q: Are the costs of an evaluation covered by the grant program?**

**A:** You may be reimbursed for the cost of the pre- and post-retrofit evaluations up to a maximum of \$600. Both evaluations are required and you will need to complete at least one of the retrofits that is both eligible and recommended by your energy advisor in order to be reimbursed. You will not be reimbursed for the pre-retrofit evaluation unless you continue through the full Greener Homes Grant process.

**Q: Are all property types eligible?**

**A:** Eligible property types include: Single and semi-detached houses, row housing and townhomes, mobile homes on a permanent foundation, permanently moored floating homes, low-rise multi-unit residential buildings, mixed use buildings (residential portion only) and all season cottages. Please note that multi-unit residential buildings (over three storeys or over 600 m<sup>2</sup> in footprint) are NOT eligible under this initiative.

Only existing homes are eligible for this program (existing homes are defined as homes greater than 6 months old based on occupancy date of first homeowner).

**Q: Who is eligible?**

**A:** Eligible homeowners in Canada regardless of where they live, can participate in the initiative. Only one homeowner per home can register. You will be required to: provide proof of ownership with your property tax bill number (this number can be found on your municipal property documents) and demonstrate the property is your primary residence through either a drivers license or government issued ID (with address), or utility bill.

The following groups are also eligible applicants under the initiative:

- Indigenous governments or organizations (e.g., band councils, land claim organizations).
- Housing management bodies and other representative or Indigenous service delivery organizations with formal partnerships with Indigenous governments or organizations.

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These applicants may be eligible to register multiple homes, including homes that are not the owner's primary residence. The home registered must be owned by the applicant and be occupied by an Indigenous household.

## Q: What is the eligibility criteria for window & door reimbursement?

**A:** Your Energy Advisor must recommend window & door replacement in their report. Then, homeowners must meet all 3 criteria set out for window & door reimbursement:

1. All items must be purchased in Canada. Online purchases are only eligible if they are ordered from an online distributor in Canada.
2. The items must be from eligible manufacturers as listed on the [Natural Resources Canada website](#) for Windows & Doors – Greener Homes
3. Keep the ENERGY STAR® labels on your windows and/or doors until after your post retrofit evaluation.

## Q: How much is the grant for windows & doors?

**A:** You can receive up to \$5000 depending on the changes you make. Grants cover the tax amount as well as the base amount but cannot exceed the cost per item with tax as displayed on the invoice.

OPTIONS	AMOUNT (\$)
Replace windows or sliding glass doors with ENERGY STAR certified models: <ul style="list-style-type: none"><li>• U-Factor of 1.22 W/m<sup>2</sup>K or less <b>OR</b></li><li>• Energy Rating ≥ 34</li></ul>	\$125
Replace windows or sliding glass doors with ENERGY STAR Most Efficient certified models: <ul style="list-style-type: none"><li>• U-Factor of 1.05 W/m<sup>2</sup>K or less <b>OR</b></li><li>• Energy Rating ≥ 40</li></ul>	\$250
Replace hinged doors, with or without sidelites or transoms ENERGY STAR certified models: <ul style="list-style-type: none"><li>• U-Factor ≤ 1.22 W/m<sup>2</sup>K <b>OR</b></li><li>• Energy Rating ≥ 34</li></ul>	\$125

## Q: What is the difference between ENERGY STAR and ENERGY STAR Most Efficient certified products?

**A:** For the purposes of the grant, you can receive \$250 per rough opening for ENERGY STAR Most Efficient products and \$125 per rough opening for ENERGY STAR certified products. The requirements for U-Factor (U-value) or Energy Rating are higher on the ENERGY STAR Most Efficient product in order to qualify for the higher amount. To achieve this higher standard with window products, you will usually need to purchase two coatings of Low-E instead of one.

## Q: How do I know the windows or doors I am looking at buying meets the grant standards?

**A:** You want to make sure the rating is on the quote you receive for windows & doors and that the manufacturers is listed on the [Natural Resources Canada website](#) for the Greener Homes program.

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**Q: Can I get the grant if I only upgrade my glass?**

**A:** No, any replacements of the glass, sash or door without a frame are not eligible for this program.

**Q: Can I stack the Canada Greener Homes Grant with other programs?**

**A:** Yes! You can stack grant funding with other provincial, territorial or municipal programs; however, you will be required to declare funding or rebates from other sources.

**Q: Can I still apply if I already purchased windows or doors?**

**A:** When you register, you will have an option to select that you already completed a pre-retrofit evaluation and you will be directed to the next step.

- If you conducted an EnerGuide evaluation on your home **before April 1, 2020** - you will need a new evaluation.
- If you conducted an EnerGuide evaluation on your home **between April 1, 2020 and November 30, 2020** - you can use your evaluation for the program but you won't be reimbursed for the evaluation itself. To be eligible, your home retrofits must have been completed on or after December 1, 2020 and be both eligible and recommended by an energy advisor in their report.
- If you conducted an EnerGuide evaluation on your home **after Dec 1, 2020** - you can be reimbursed for both your evaluations and your retrofits if you complete at least one retrofit that is both eligible and recommended by your energy advisor in their report.

For Quebec and Nova Scotia residents who believe they qualify for retroactive reimbursement, please note that your respective provincial entity will work directly with NRCan to identify eligible participants.

**Q: How do I receive my reimbursement?**

**A:** The reimbursement comes from the government and is managed through the web portal. At any time during this process, you can check the status of your paperwork and payment using the [Greener Homes portal](#) or by calling 1-833-674-8282.

**Q: Is the grant taxable?**

**A:** The Greener Homes grant is not taxable and does not have to be included as income.

**Q: What other energy efficient upgrades are covered by the Greener Homes grant?**

**A:** Other upgrades such as home insulation, heating and air-sealing are part of the grant program\*. For a list of eligible retrofits and their reimbursement value, visit the [Canada Greener Homes](#) portal.

\*Please note: the maximum reimbursement for retrofits with the Canada Greener Homes Grant is \$5,000 total per home.

**Disclaimer:** While we have made every effort to ensure the accuracy of this summary, program participants must rely only on information on the [Canada Greener Homes Grant](#) website.